



**CAMBRIDGE**  
CITY COUNCIL

# Environmental Report

## Cambridge North Area

[Covering the wards of Arbury, East Chesterton, Kings Hedges and West Chesterton]

Period of August 2022 to January 2023

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# 1. Introduction

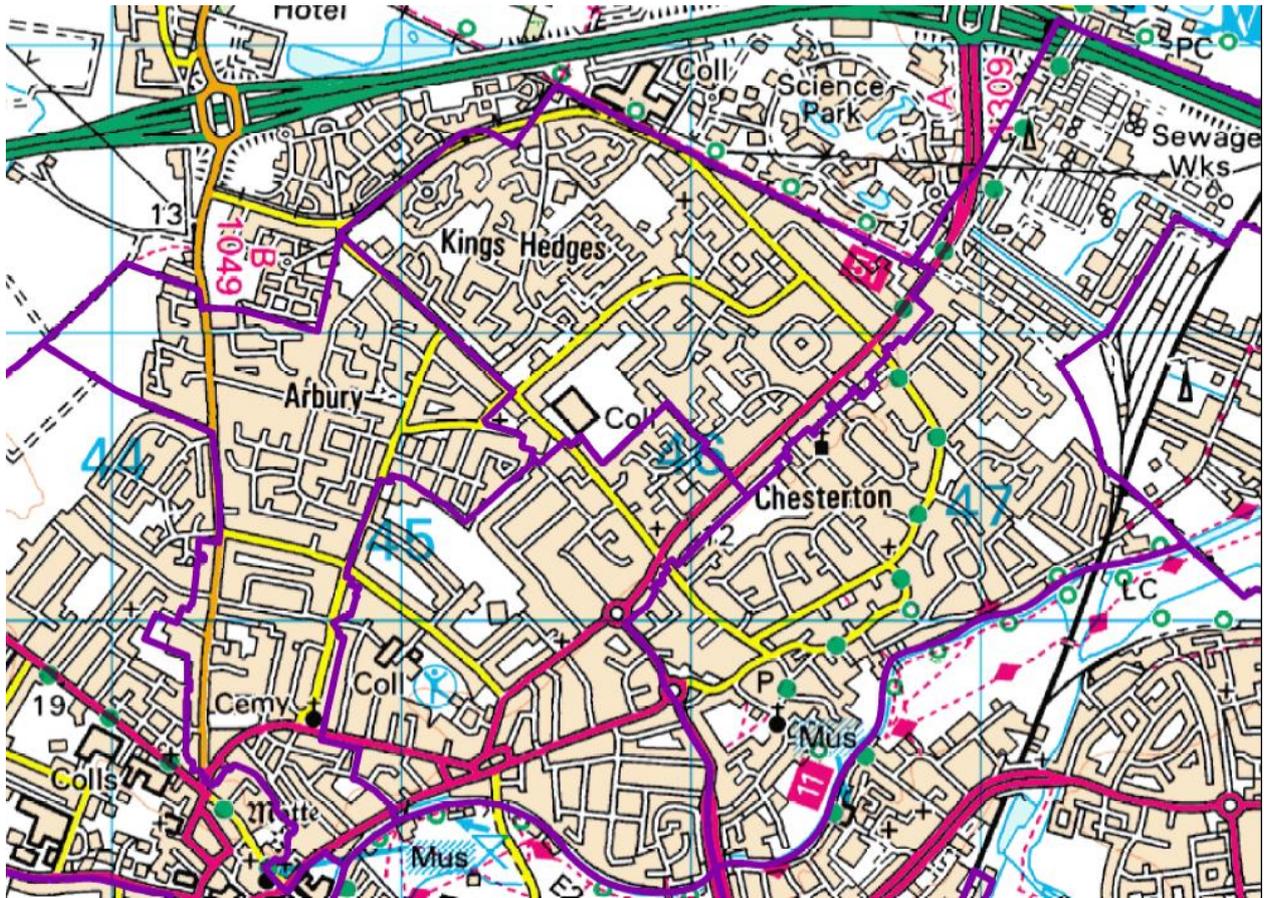
This report provides an overview of the council's Streets and Open Spaces, Environmental Health and Shared Waste service activity in the Area Committee area over the past six months.

This report provides open data on service performance, so that City and County Councillors and their constituents are informed of what service activity is happening in their area; and has the opportunity to engage in and help to shape this activity, including identifying specific local service requests/ issues.

1. Streets and Open Spaces Operations Team:
  - a. Street cleansing and Grounds Maintenance – cleans all residential streets and public land and maintains all grass and shrub beds across the city.
  - b. Community Engagement Team - works with Community Payback and Streets and Open Spaces volunteers to deliver community nominated improvement projects.
  - c. Enforcement Team - investigate and take action against instances of environmental crime and dog control issues in public places across the city.
2. Streets and Open Spaces Assets Development Team:
3. Streets and Open Spaces Projects Team
  - a. Projects
  - b. Parks
  - c. Trees
4. The Greater Cambridge Shared Waste Service provide rubbish and recycling collections from homes and business Cambridge and South Cambridgeshire and empties 32,000 bins each day. It is responsible for setting policy on how this should be done and educating residents and customers on how best to recycle.
5. Environmental Health:
  - a. Pest control – free treatments for rats, mice, cockroaches, bedbugs and pharaohs ants
  - b. Private sector Housing interventions – complaints and investigations regarding condition of properties
  - c. Other public health interventions – refuse, hoarding, bonfires
  - d. Noise complaints – day time and night time noise complaints ,

## 2. North Area Profiles

In this section an update of what teams have been doing in the previous six months is detailed.



## Ward Profile: Arbury

### Map



### Community Engagement team

Within the ward, there has been a tree works session completed by Streets and Open Spaces volunteers where they undertook some tree maintenance (such as weeding, watering, and mulching), followed by a litter pick at the site – this took place at Arbury Court.



At Arbury Road, volunteers helped to cut the hedge row on both sides of the path, followed by weeding under the hedgerow and a litter pick.



The team carried out a community clean-up day in Arbury at Cockerell Road in August, which was supported by the Community Engagement Team, Greater Cambridge Shared Waste, volunteers and as well as local community groups and council officers.

Sunday volunteer litter pick groups are run in the wards where community engagement coordinate monthly litter pick locations.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

### **Enforcement team**

The area officers at the time conducted regular patrols in this area, spending approximately 15-20 hour per week there. Over the past six months they have investigated 79 jobs within Arbury. Particular attention is paid to Cockerell Road, Arbury Court and Perse Way as these areas are particularly bad for fly tipping.

- Arbury Court – This area is one of the worst in Arbury for fly tipping over the past six months. There have been seventeen incidents of fly tipping investigated. Nine of these investigations have resulted in a fixed penalty notice being issued and eight cases are currently still ongoing. The main issue with this location is next to the bins. There is always excess waste dumped next to the bins despite officers writing and talking to residents at this location. Officers are working with the Education, Engagement and Enforcement officer for housing to try and tackle this issue.



- Cockerell Road – This area is another hot spot for fly tipping. Over the past six months the area officers have investigated seven separate incidences of fly tipping. Three of which resulted in a fixed penalty notices being issued. As with Arbury Court the issue seems to be with waste being dumped next to the bins for the flats. Regular patrols will continue to take place in this area again in the hope to stop people fly tipping.
- Perse Way – This road is another location that is targeted for fly tipping. There have been eight incidents of fly tipping investigated here over the past six months. One case resulted in a fixed penalty notice being issued, and four cases are still on going. The bins for the flats seem to attract a lot of waste being dumped next to them. But also, the maisonettes are attracting a lot of waste being left.



- A further 47 investigations into fly tipping within Arbury have been dealt with in other areas: Molewood Close, Bermuda Road and Kingsway flats. Three investigations in these areas led to fixed penalty notices being issued and thirteen cases are still on going. These areas will continue to be monitored to help prevent them from getting worse.

Two dog control reports have been received for St Albans Recreation ground, these incidents are currently being investigated and monitored by the area officers.

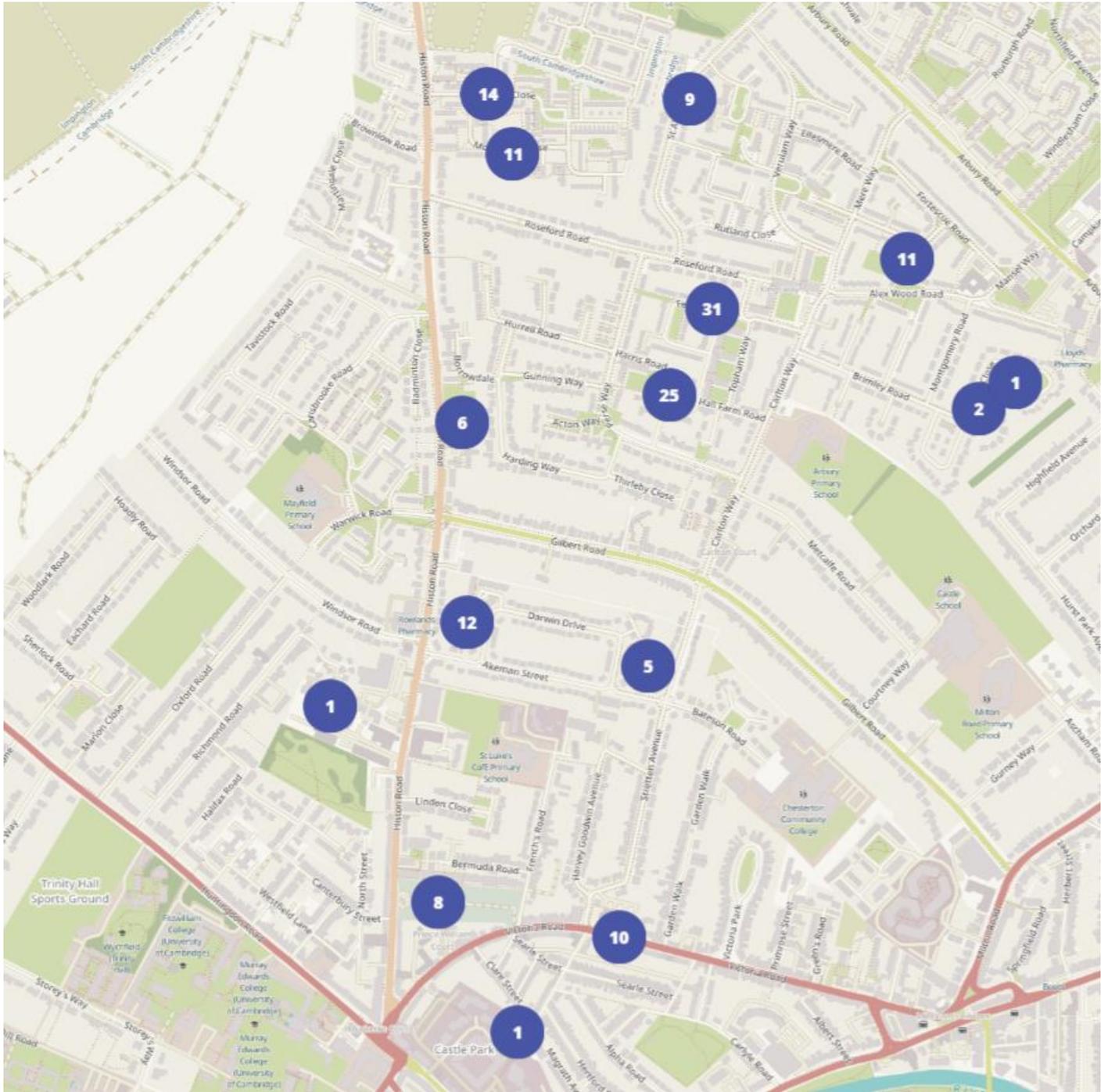
Twenty-two suspected abandoned vehicles have been investigated within Arbury over the past six months. Eighteen of these vehicles were claimed, three were removed as abandoned and destroyed by the council.

If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officers, Jess Toombs, and Andy Hine.

### **Operations service**

The Operations team have been busy sweeping all housing areas and main roads and deep cleaning the ward. The grounds maintenance team have been busy clearing leaf fall and with their maintenance work with carrying out hedge cutting and shrub pruning before the bird nesting season starts.

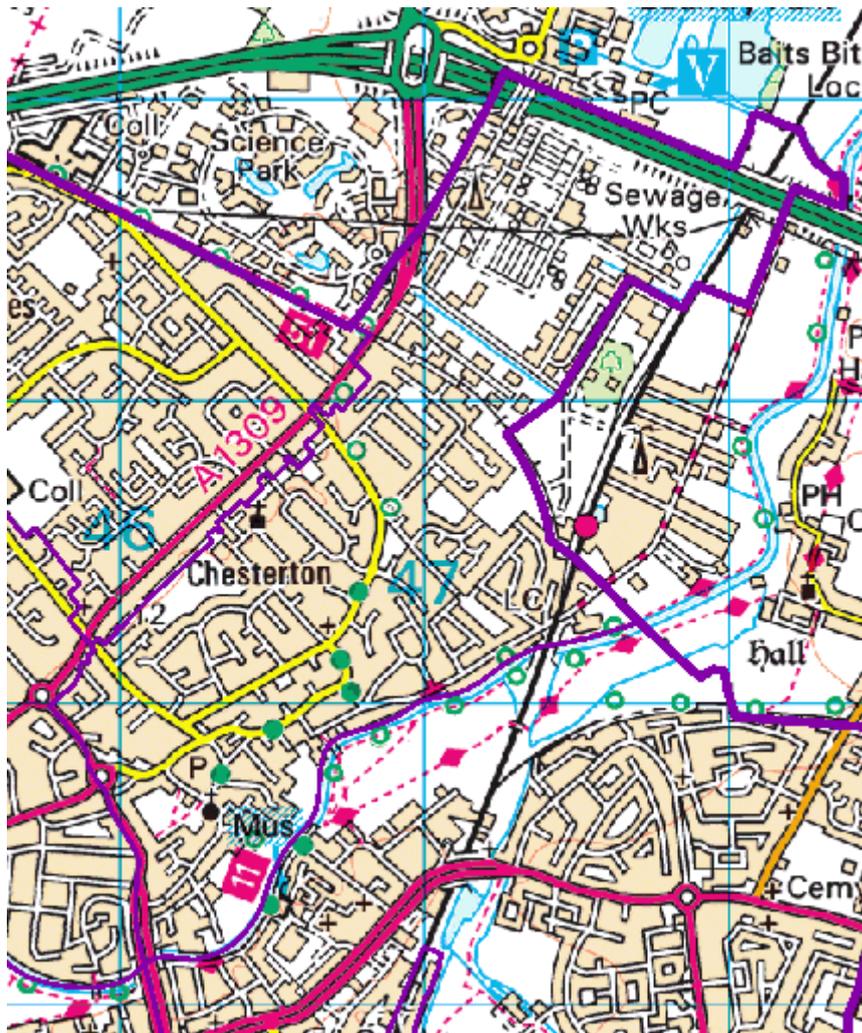
The hot spot map shows the numbers and locations of the flytipping cleared within the last six-month period.



If you would like to report a cleansing or grounds maintenance issue, please visit our website, and complete the relevant webform (found at <https://www.cambridge.gov.uk/street-and-park-maintenance>) or contact our Customer Service Centre.

## Ward Profile: East Chesterton

### Map



### Community Engagement team

Within the ward, there have been several tree works sessions completed by Streets and Open Spaces volunteers where they undertook some tree maintenance (such as weeding, watering, and mulching), followed by a litter pick at the site – these took place at Logan's Meadow, Green End Road, Bramblefields and Five Trees.



At Water Street, with the help of residents we renovated and cleared a neglected triangle piece of land next to the new builds and painted the railings improving the site.

With the help of residents, we renovated a neglected piece of land at Izzak Walton Way, creating a new area for plants and planted a new tree.



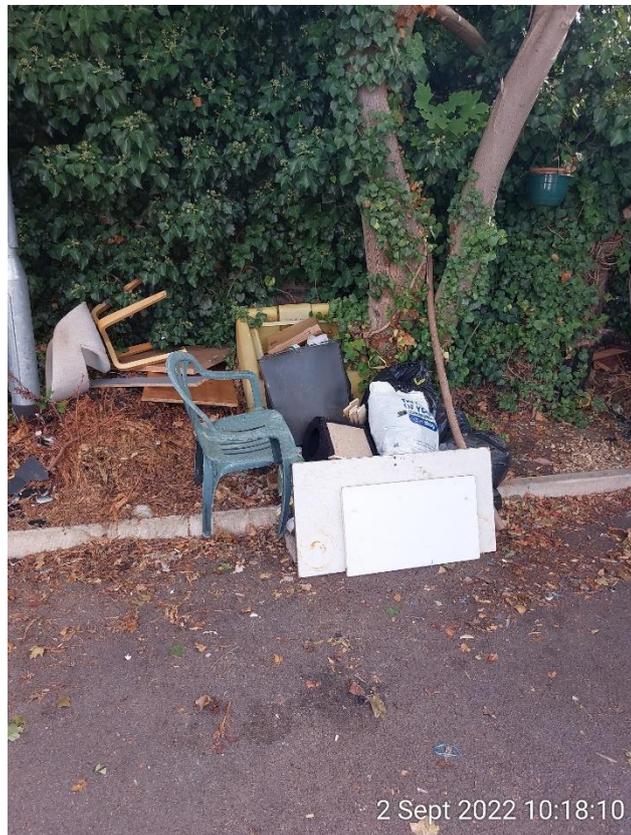
Sunday volunteer litter pick groups are run in the wards where community engagement coordinate monthly litter pick locations.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

### **Enforcement team**

Within the past six months the following investigations have taken place:

- Mariners Way - Clothing and bedding items found under bridge deemed abandoned and removed to storage.
- Chapel Street – Two abandoned vehicles investigated – both vehicles deemed not to be abandoned.
- Scotland Road – abandoned vehicle investigation, vehicle was subsequently claimed. A fixed penalty notice was issued to a resident for failing to comply with household duty of care - waste placed out incorrectly for collection.
- Chesterton Road - abandoned vehicle investigated, and the vehicle was subsequently claimed. Incidents of dumped waste were investigated, resulting in two fixed penalty notices issued for fly-tipping dumped cardboard and polystyrene and one fixed penalty notice issued for littering a black sack.
- Kinross Road – abandoned vehicle investigated. Waste mismanagement investigated.
- Dalton Square – abandoned vehicle investigated and deemed not abandoned at time of inspection
- Sherbourne Close – abandoned vehicle investigated – vehicle claimed
- St Andrews Road – Dumped waste investigated – unable to trace suspect
- Water Street – Two abandoned vehicles investigated – vehicles claimed and moved by keepers
- Fen Road – Two abandoned vehicles reported but vehicles not on site at time of inspection. And a dog-on-dog attack reported.
- Mortlock Avenue -Two abandoned vehicles investigated – vehicles moved by keepers
- Cowley Road – abandoned vehicle investigation - Vehicle declared abandoned and removed from the site and taken to storage. One vehicle not on site at time of reinspection.
- Fallowfield – abandoned vehicle investigated – vehicle not on site at time of re-inspection.
- High Street – abandoned vehicle investigation – vehicle declared abandoned and removed from the site and taken to storage.
- Bramblefields LNR – abandoned vehicle investigation - Motorcycle declared abandoned and removed from the site.



- Green End Road – a fixed penalty notice was issued to business for failing to provide waste transfer information. A case of littering from a vehicle was witnessed and a fixed penalty was issued for the littering offence.

- Maitland Avenue – Dog not under control reported in the area, along with incidents of dumped waste and waste mismanagement – investigations and area monitoring on-going
- Gainsborough Close – Fly-tip investigation on-going
- Anglers Way – dumped waste – investigation on-going
- Ashfield Road – Fly-tipped household waste – investigation on-going
- Milton Road – Incidents of dumped waste investigated, resulting in a fixed penalty notice issued for fly-tipping, issued for failing to comply with household waste duty of care and a community protection warning served for mismanagement of waste.
- Church Street – Recycling point for clothing/shoes - black bags containing nappies and general waste dumped next to bin investigated, resulting in a fixed penalty notice issued for fly-tipping. Currently investigation on-going for deposits of waste at this site.



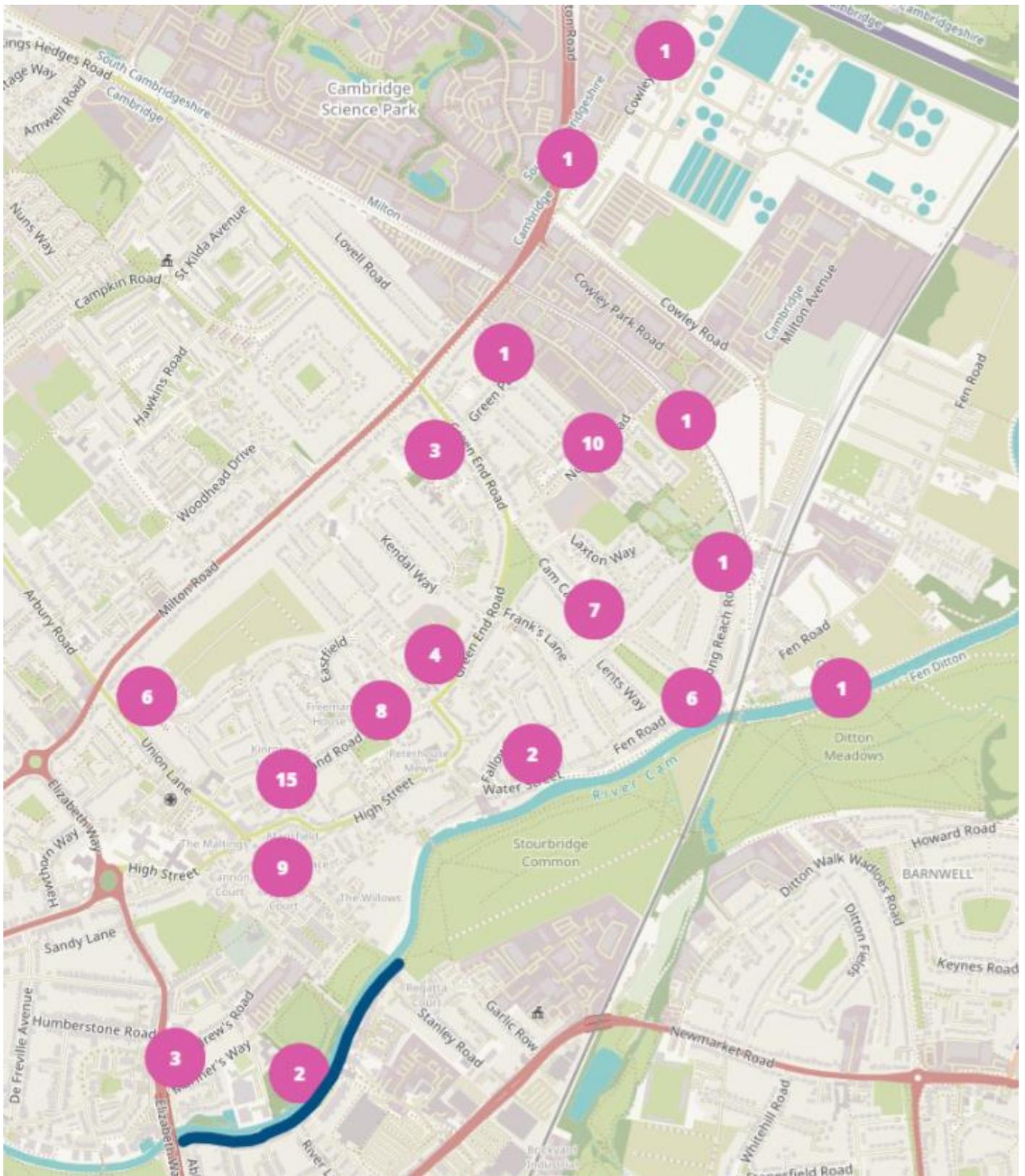
If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Bree Donovan, and Adrian Bastiani.

### **Operations service**

The Operations Team have been working throughout East Chesterton, sweeping main roads, and housing areas and busy litter picking the hot spots in this period which were Nuffield Road (a new bin has been installed near the allotment), Dundee Close, Recycling Centres and Scotland Road.

Our grounds maintenance teams are now busy cutting hedges before the bird nesting season starts.

The hot spot map shows the numbers and locations of the flytips cleared within the last six-month period.



If you would like to report a cleansing or grounds maintenance issue, please visit our website, and complete the relevant webform (found at <https://www.cambridge.gov.uk/street-and-park-maintenance>) or contact our Customer Service Centre.

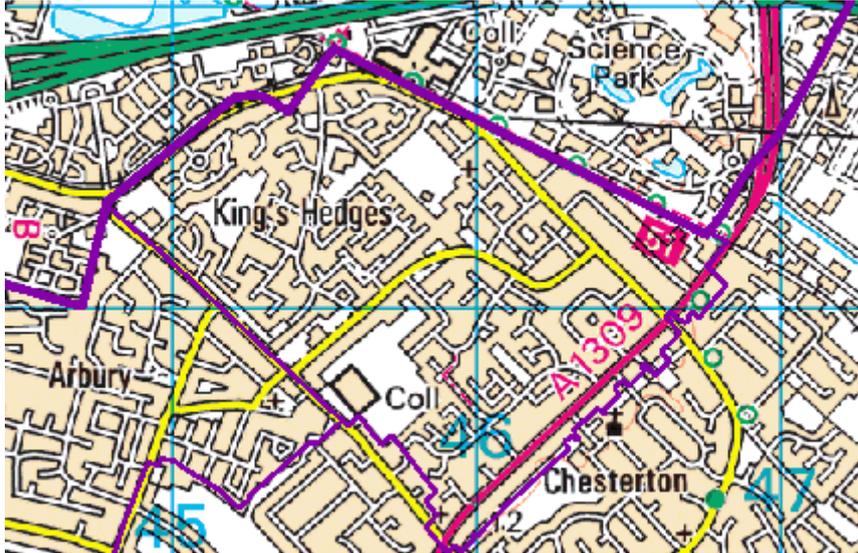
**Local Nature Reserves**

Bramblefields: Work began in January on an exciting new project for this reserve. The creation and extension of a new wetland habitat plus three new bee/butterfly/wildflower mounds. These mounds are being covered in different substrates which are then to be monitored and compared as to their suitability for invertebrates.



## Ward Profile: Kings Hedges

### Map



### Community Engagement team

Within the ward, there has been a tree works session completed by Streets and Open Spaces volunteers where they undertook some tree maintenance (such as weeding, watering, and mulching), followed by a litter pick at the site – this took place at both the Pulley Rec and Arbury Town Park.



At Arbury Road, volunteers helped to cut the hedge row on both sides of the bath, followed by weeding under the hedgerow and a litter pick.



At Crowland Way volunteers cleared the play equipment at Edgecombe plays with high pressure hoses, followed by a litter pick at the site.

At Sackville Close, Community Payback spent several weeks edging the pathways and helping to do a general tidy up of the area.

Sunday volunteer litter pick groups are run in the wards where community engagement coordinate monthly litter pick locations

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

### **Enforcement team**

Within the past six months the following investigations have taken place:

- Minerva Way – is a hotspot area for fly-tipping of household items and mismanagement of domestic waste. Investigations undertaken over the period resulting in a community protection warning served for illegally dumped waste, two fixed penalty notices issued for failing to comply with household duty of care and one fixed penalty notice issued for fly-tipping. Working in partnership with housing. on-going monitoring and regular patrolling of the area continues. Some green bins left on street contaminated and abandoned removed from site and an abandoned vehicle has been investigated.



- Augustus Close – Incidents of dumped domestic waste investigated resulting in two fixed penalty notices issued for offence of littering and a community protection warning served for mismanagement of domestic waste.
- Pavilion, Emperor, and Forum Courts – Fly-tipped household items investigated. Regular patrolling of the area conducted.



- Northfield Avenue – Bedframe dumped, and a fixed penalty notice issued for fly-tipping. Litter from vehicle witnessed and a fixed penalty notice issued for littering offence.
- Armitage Way – Large amount of household items dumped – investigation on-going
- Buchan Street, Caledon Way, Tweedsmuir Court – Fly-tipped items and mismanagement of domestic waste investigations undertaken, resulting in a community protection warning served for mismanagement of waste and a fixed penalty notice issued for failing to comply with household duty of care. An abandoned vehicle investigated
- Roman Courts – Cardboard, polystyrene and other household items dumped, investigated and a fixed penalty notice issued for fly-tipping.

- Kings Hedges Road – Household items found dumped investigation – unable to trace suspect. In August and in December cases of littering from a vehicle were witnessed and fixed penalty notices were issued for littering. In January a further offence was witnessed, and the case is ongoing.
- Aragon, Sackville and Woburn Close – this is a hotspot area for fly-tipping of household items and mismanagement of domestic waste. Investigations undertaken resulting in two community protection warnings served for mismanagement of domestic waste, one fixed penalty notice issued for offence of littering, one fixed penalty notice issued for failing to comply with household duty of care and one fixed penalty notice issued for fly-tipping.



- Roxburgh Road – Household items often dumped on grass verge – on-going monitoring of the area.
- Crathern Way – a large scale fly-tip – investigation on-going. Dumped cardboard resulting in a fixed penalty notice issued for offence littering.
- Craister Court – Investigated bagged domestic waste dumped on grass verge, resulting in a fixed penalty notice issued for offence of littering.
- Hanson Court – Dumped artificial Christmas tree – investigation on-going
- Cameron Road – Black sacks of domestic waste investigated, resulting in a fixed penalty notice issued for offence littering.
- Nuns Way – Incidents of dumped household items, wooden bedframe, cardboard, and polystyrene investigated resulting in a fixed penalty notice issued for failing to comply with household duty of care and a fixed penalty notice issued for the offence of littering.
- Edgecombe Flats Area – Incidents of household waste investigated.
- Nicholson Way – Black sacks and cardboard waste dumped, investigated and a fixed penalty notice issued for failing to comply with household duty of care.
- St Kilda Avenue – Black sacks dumped on pavement investigated.
- Beales Way – abandoned vehicle investigations – All vehicles claimed or moved by keepers.
- Atkins Close – this is a hotspot area for the dumping of household waste. Investigations have in two fixed penalty notices issued for fly-tipping. Dog fouling on communal area not being cleared up immediately investigated – the investigation is ongoing.
- Wilson Court – Waste repeatedly dumped next to the recycling point. Investigations resulting in a fixed penalty notice issued for fly-tipping, a fixed penalty notice issued for

failing to comply with household duty of care and a fixed penalty notice issued for offence littering.

- Hawkins Road – Dumped domestic waste investigated, resulting in a fixed penalty notice issued for offence littering. Two abandoned vehicles investigated.
- Apthorpe Way – Household waste dumped investigated, resulting in a fixed penalty notice issued for offence littering. abandoned vehicle investigated.
- Jolley Way - abandoned vehicle investigated.
- Sandwick Close - abandoned vehicle investigated.
- Larkin Close – Incident of domestic waste dumped investigated – unable to trace suspect
- Abercorn Place – Incidents of household items dumped. Investigations conducted and currently an investigation is on-going into a large amount of dumped cardboard waste.



- Montrose Close - Cardboard waste found dumped on pavement - unable to trace suspect – on-going monitoring of the area

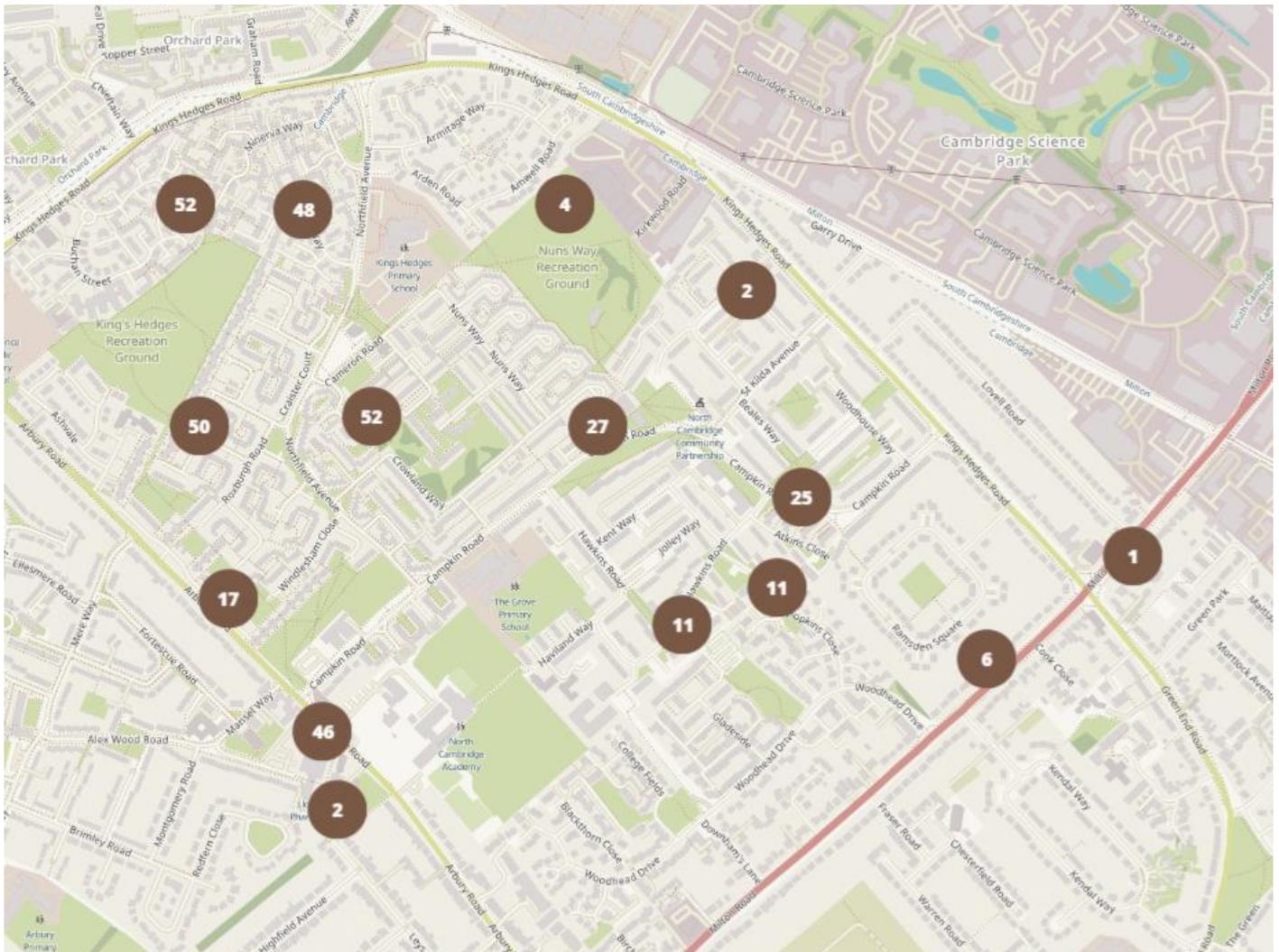
If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Bree Donovan, and Adrian Bastiani.

### Operations service

The Operations Team have been busy grass cutting across Kings Hedges area along main roads, housing estates and open spaces including Nuns Way Recreation Ground and Kings Hedges Recreation Ground. We continue to carry out our scheduled mechanical sweeping of all the bus routes, main roads and housing areas within the King Hedges ward.

Our grounds maintenance teams are now busy cutting hedges before bird nesting season starts. Finally, our operatives have been busy marking out all the local football pitches in preparation for the local community to use as and when the easing of the lockdown allows.

The hot spot map shows the numbers and locations of the flytips cleared within the last six-month period.



If you would like to report a cleansing or grounds maintenance issue, please visit our website, and complete the relevant webform (found at <https://www.cambridge.gov.uk/street-and-park-maintenance>) or contact our Customer Service Centre.

## Ward Profile: West Chesterton

### Map



### Community Engagement team

Sunday volunteer litter pick groups are run in the wards where community engagement coordinate monthly litter pick locations.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

### Enforcement team

- Chesterton Hall Crescent – an abandoned vehicle was investigated, and the vehicle moved by the owner. Dumped waste was also investigated and resulted in a fixed penalty notice issued for failing to comply with household duty of care.
- George Street – abandoned vehicle investigated.
- Hawthorn Way abandoned vehicle investigated. Waste dumped investigated, resulting in a fixed penalty notice issued for offence littering.
- Cutter Ferry Road – dumped waste investigated
- Elizabeth Way – incidents of dumped waste investigated, resulting in two fixed penalty notices issued for fly-tipping and two fixed penalty notices issued for offence littering.

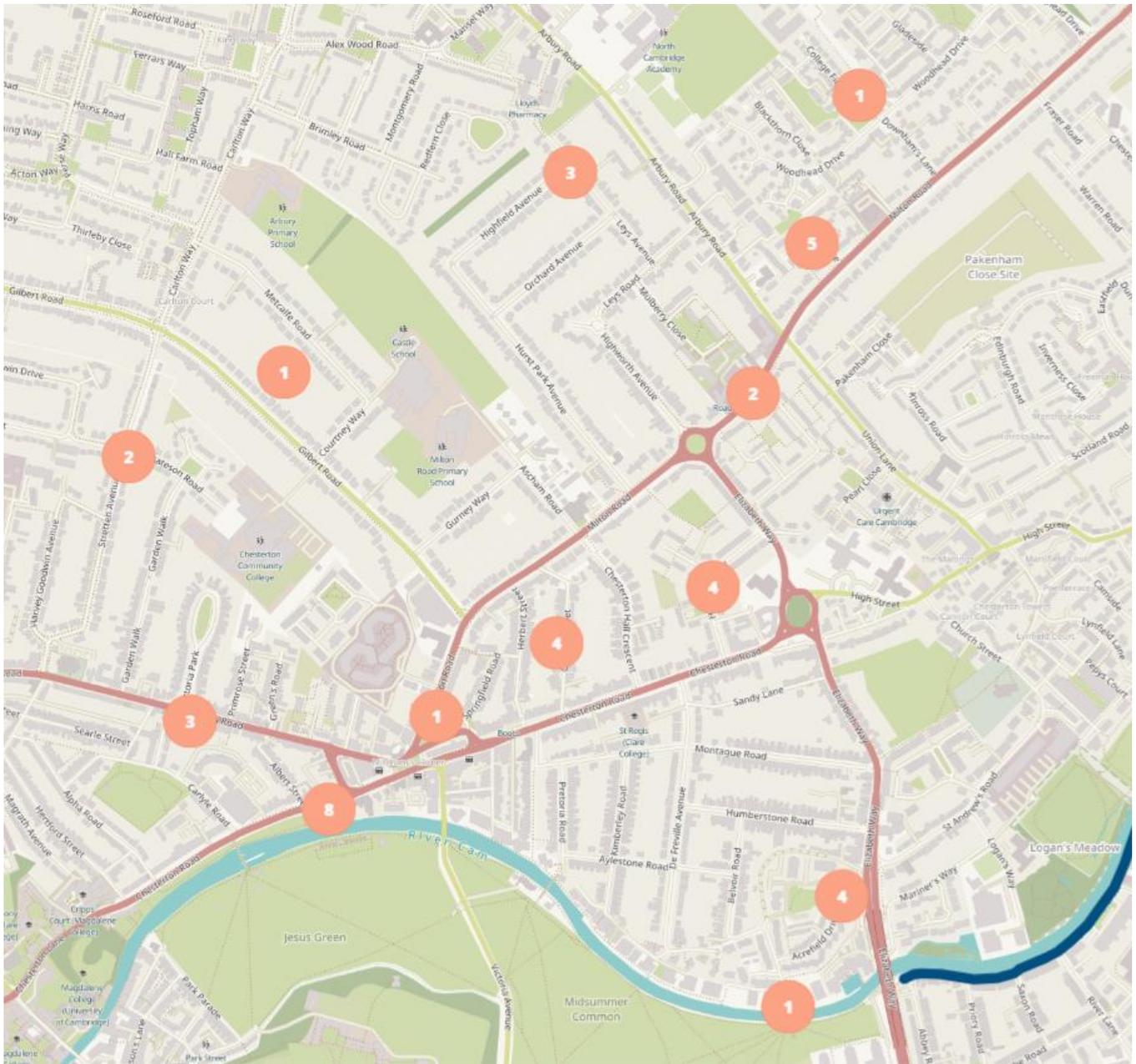


If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Jess Toombs, and Andy Hine.

### **Operations service**

The operations team continue to carry out scheduled mechanical sweeping of all the bus routes, main roads, and housing areas within the West Chesterton ward. Our grounds maintenance teams are now busy cutting hedges before bird nesting season starts.

The hot spot map shows the numbers and locations of the flytips cleared within the last six-month period.



If you would like to report a cleansing or grounds maintenance issue, please visit our website, and complete the relevant webform (found at <https://www.cambridge.gov.uk/street-and-park-maintenance>) or contact our Customer Service Centre.

## Community Engagement Team Updates

### Hedgehog Holes

The Community Engagement Team continues to work with Cambridge Hedgehogs to promote hedgehog holes and highways. The team can assist residents by cutting holes in fences to facilitate hedgehog movement between gardens.



To date the team have cut over forty new hedgehog holes across the city. Should residents wish to have a hedgehog hole cut they can email the Community Engagement Team at [sosvolunteers@cambridge.gov.uk](mailto:sosvolunteers@cambridge.gov.uk) who will make suitable arrangements.

## Greater Cambridge Shared Waste Service Update:

Greater Cambridge Shared Waste Service Updates for Cambridge (Covers the period of April 2022 to December 2022):

Date	Event
23. 4 2022	Hobart Suez CAD
28.04 2022	Newnham Residents association recycling talk
14.05 2022	Cambourne CAD
05.06 2022	Haslingsfield Eco Fest
11.06 2022	Arbury Carnival
02.07 2022	Whitehill Road CAD
09.07 2022	Brackley Road CAD
16.07 2022	Tenby Close CAD
18.07 2022	COPE AGM St Luke's Church Recycling Stall
20.07 2022	Hanover Court CAD
23.07 2022	East Chesterton CAD
29.07 2022	Cambridge Folk Festival recycling bag handout and recycling stall
13.08 2022	Cockerell Road CAD
20.08 2022	Jack Warren Green CAD
11.09 2022	Croydon Classic Car show recycling stall
17.09 2022	Thorpe Way CAD
1.10 2022	Teversham Drift CAD
05.10 2022	Wolfson College recycling talk
08.10 2022	Ditton Fields CAD
14.10 2022	The Guildhall Council Zero carbon lunch event
15.10 2022	Ancaster Way CAD
22.10 2022	Cambridge Museum of Technology Recycling stall
05.11 2022	Wulfstan Way CAD
29.10.2022	Grand Arcade Eco recycling stall
03.12 2022	Mill Road Winter Fair recycling stall

### 3. Environmental and Waste Data

#### Public Realm [North Area]

Period	Activity	Total number of incidents	Arbury	East Chesterton	Kings Hedges	West Chesterton
Aug 2021 to Jan 2022	Fly tipping	472	143	63	233	33
Aug 2022 to Jan 2023	Fly tipping	572	156	98	271	47
Aug 2021 to Jan 2022	Needles	10	1 needle (1 instance)	5 needles (3 instances)	4 needles (2 instances)	1 needle (1 instance)
Aug 2022 to Jan 2023	Needles	8	2 needles (2 instances)	0 needles	5 needles (4 instances)	1 needle (1 instance)
Aug 2021 to Jan 2022	Fixed penalty notices	41	10	8	17	6
Aug 2022 to Jan 2023	Fixed penalty notices	94	17	21	34	22

#### Summary of public realm data:

##### Fly tipping:

Hot spot maps within each of the ward profiles shows the numbers and locations of the flytips within the last six-month period.

##### Needles:

- Arbury: In October one needle was removed from Molewood Close, and in December another needle was removed near Arbury Road.
- Kings Hedges: In August two needles were removed from Nuns Way, and one from St Kilda Avenue. In September one needle was removed from Aragon Close, and one needle again in December.
- West Chesterton: One needle was removed from Herbert Street in January.

##### Fixed penalty notices:

Fixed penalty notices issued across the period includes five for littering on foot, sixteen for littering from a motor vehicle, twenty one for domestic waste littered, one for abandoned vehicles, nineteen for breach of household duty of care, twenty for small scale fly tipping domestic waste, two for small scale flytipping commercial waste, one for dog control offences, seven for illegally positioned estate agent boards, one for commercial waste littered and one for failing to provide waste transfer documents for a business

Private Realm [North Area]

Period	Activity	Investigations	Treatments Carried out	Informal Action / Written Warnings	Statutory Notices Served	Legal Proceedings
Aug 2021 to Jan 2022	Pest Control	NA	109	NA	NA	NA
Aug 2022 to Jan 2023	Pest Control	NA	86	NA	NA	NA
Aug 2021 to Jan 2022	Refuse and waste complaints	8	NA	1	0	0
Aug 2022 to Jan 2023	Refuse and waste complaints	8	NA	1	0	0
Aug 2021 to Jan 2022	Other public health interventions <sup>2</sup>	9	NA	1	0	0
Aug 2022 to Jan 2023	Other public health interventions <sup>2</sup>	6	NA	1	0	0
Aug 2021 to Jan 2022	Noise complaints <sup>3</sup>	106Error! Bookmark not defined.	NA	1	0	0
Aug 2022 to Jan 2023	Noise complaints <sup>3</sup>	79Error! Bookmark not defined.	NA	1	0	0
Aug 2021 to Jan 2022	Private Sector Housing interventions <sup>4</sup>	56	NA	1	0	0
Aug 2022 to Jan 2023	Private Sector Housing interventions <sup>4</sup>	55Error! Bookmark not defined.	NA	1	2	0

<sup>1</sup> All complaints will generally have at least one such action.

<sup>2</sup> Other public health complaints include odour, smoke, bonfires, filthy and verminous

<sup>3</sup> Where multiple complaints have been received from one person these have only be counted as one complaint

<sup>4</sup> Please note this figure relates to investigation of reactive service requests and does not include proactive inspections.



## Waste and Recycling Data [Great Cambridge Area]

### Recycling rate:

This is based total amount of recycling collected in blue and green bins. Waste is subject to seasonable fluctuations.

<b>Activity</b>	<b>Q1 Apr-Jun 22/23</b>	<b>Q2 Jul-Sep 22/23</b>
<b>Total recycling rate</b>	51.71%	49.37%
<b>Recycling rate – dry recycling</b>	20.44%	22.37%
<b>Recycling rate – composting</b>	31.56%	26.97%
<b>Residual waste collected for disposal</b>	48%	50.66%

## 4. Key contacts

Area	Contact	Telephone Number	Email
Community Engagement	Community Engagement Team	01223 458084	<a href="mailto:sosvolunteers@cambridge.gov.uk">sosvolunteers@cambridge.gov.uk</a>
Local Nature Reserves Ranger	Vic Smith	01223 458282	<a href="mailto:Victoria.Smith@cambridge.gov.uk">Victoria.Smith@cambridge.gov.uk</a>
Enforcement (Arbury and West Chesterton)	Jess Toombs Andy Hine	01223 457730 01223 458579	<a href="mailto:jess.toombs@cambridge.gov.uk">jess.toombs@cambridge.gov.uk</a> <a href="mailto:andrew.hine@cambridge.gov.uk">andrew.hine@cambridge.gov.uk</a>
Enforcement (East Chesterton and Kings Hedges)	Bree Donovan Adrian Bastiani	01223 457122 01223 458574	<a href="mailto:bree.donovan@cambridge.gov.uk">bree.donovan@cambridge.gov.uk</a> <a href="mailto:Adrian.bastiani@cambridge.gov.uk">Adrian.bastiani@cambridge.gov.uk</a>
Streets and Open Spaces Operations / Commercial	Paul Jones	01223 458282	<a href="mailto:paul.jones@cambridge.gov.uk">paul.jones@cambridge.gov.uk</a>
North Area Operations Team Leader	Kieran Gentle	01223 458282	<a href="mailto:paul.jones@cambridge.gov.uk">paul.jones@cambridge.gov.uk</a>
Recycling Champions	Birgitta Laurent	07525 213774	<a href="mailto:recycling.champions@scams.gov.uk">recycling.champions@scams.gov.uk</a>

If you have a question about one of the council's services, you will be able to find a number of answers on our website [www.cambridge.gov.uk](http://www.cambridge.gov.uk). If you can't find what you are looking for, or want to discuss something with us, you can contact us on the details above or call 01223 457000.

## 5. Volunteer schemes

### Time Credits

You can earn Time Credits for your time as volunteer. Every hour of involvement with us earns you a 1-hour time credit – which can be spent in places like cinemas, gyms, swimming pools or music venues. The more time you give the more time credits you receive.

### Streets and Open Spaces Volunteers:

We're looking for volunteers to make the streets of Cambridge even cleaner, tidier and more pleasant and to spread our motto 'A greener, cleaner city starts with you'. So whether you're already part of an existing local group and want some additional support or you're an individual who feels strongly about these issues, then get in touch to take part. Our volunteers work to improve their local streets by taking action to keep them clean, tidy and looking their best.

With the support of a dedicated Area Ranger you'll be able to:

- Recruit other local people to help you in a project
- Organise events locally to promote cleaner streets: litter picks, ward walks etc.
- Have access to and use specialist equipment for removing graffiti and litter
- Take part in large city wide events for volunteers
- Provide education to other members of the public
- Get involved with new volunteer roles/projects

As a volunteer you're free to suggest your own ideas and we will do our best to accommodate them. We don't expect you to give huge amounts of time to our projects, as a volunteer, we just hope you can commit some regular time each month to keep the project active and vibrant in the community.

To sign up or find out more visit our webpage <https://www.cambridge.gov.uk/streets-and-open-spaces-volunteers> or contact our Community Engagement Team on [sosvolunteers@cambridge.gov.uk](mailto:sosvolunteers@cambridge.gov.uk) or 01223 458084

### Recycling Champions:

Are you a passionate about recycling? Would you like to meet other people who are also keen to help to promote recycling, minimizing waste and sustainability? Do you enjoy working with the public? If yes, then why not become a recycling champion. The Greater Cambridge Shared Waste Service is looking for volunteers to help spread the word about recycling within the community. You don't need any experience or previous knowledge, you just need to believe that recycling is important, be friendly and approachable and be willing to convey your enthusiasm about helping the environment to others. Full training will be provided.

Our volunteers do a variety of roles such as:

- Run stalls at various events in the city and south of Cambridge
- Do door knocking around flats, hand out leaflets
- Attend monthly recycling champions meetings
- Do talks to community groups and schools about recycling
- Write articles in newsletters and go on trips to visit various recycling sites to learn about waste management and recycling.

To become a recycling champion please visit our webpage <https://www.cambridge.gov.uk/become-a-recycling-champion>, or contact [recycling.champions@scams.gov.uk](mailto:recycling.champions@scams.gov.uk) or telephone 07525 213774.